DI EAGE COMPLETE FORM IN DI COLL CARITAL C OR TVDE											1
PLEASE COMPLETE FORM IN BLOCK CAPITALS OR TYPE											
Client First Name						Client Surname					
Client Address						Mobile T Nun	Telepho nber	one			
						No. Adults (in words)					
						No. Children (under 16 in words)					
						Children's Ages					
Referrer Name						Referrer Telephone					
Referrer Organisation						Date of referral					
Referrer Email Address											
Reason for Emergency Food Referral (Please tick)											
Benefit Changes			Benefit Delay			Debt			No recourse to public funds		
Unemployed			Homeless			Domestic Violence			Sick		
School Holidays			Salary Delay			Low Income			COVID-19		
					Age	Group					
16-24	-24 25-34		35-4	4	45-54	55		4	65 & over		

Under the General Data Protection Regulation ('GDPR') Eat or Heat must obtain your explicit consent to use your information, known as 'Personal Data'. Personal Data includes, but is not limited to your name, address, telephone number and email address.

Eat or Heat would like to hold and use your information for the purpose set out below:

To add my contact details to the Eat or Heat client database for the purpose of providing emergency food aid.

The database is not shared with any agencies. The database and personal details will not be passed on or sold to anyone for any purpose unless agreed to by the named client.

 $By agreeing to this referral, I consent to Eator Heat contacting me for the above purpose by: Post, Phone and or SMST ext message. \\ Registered Charity in England and Wales No. 1154192$ 

## **Referral Information Please Read**

**AGENCY NAME** 

- Please complete the whole form.
- Mobile contact information for the client is essential for us to send instructions of how to collect the emergency food aid. If the client does not have a mobile, we will need to know who to contact with collection details.
- The referral must be sent to <u>referrals@eatorheat.org</u> or posted to Eat or Heat, Quaker House, 1A Jewel Road, E17 4QU

Please do not send the client with a printed referral form.

- The client should not attend the food bank until they have been contacted by us.
- We will contact the client with collection details, usually by SMS Text within three days of the referral being received.
- This referral will allow the client to attend the food bank on four occasions. These will be detailed in the SMS text sent by us.

## EAT OR HEAT OFFICE USE ONLY Referral Number

Collection Date	Collection Date	Collection Date	Collection Date
I agree to my personal details the following agency.	on this form, being passed to	CLIENT SIGNATURE	Date